

Integra 10-Year Warranty General Terms and Conditions



Upon purchase of a Kannad Integra ELT product and the successful completion of the registration of your beacon on <https://www.orolia.com/support/kannad/integra-elt-warranty-registration>, you will enjoy a 10 year warranty.

Who's eligible ?

Only Integra ELT models mentioned in the below list can have their warranty extended to 10 years.

Integra Products Included in the Extended Warranty Program

- S1850501-02 ELT, INTEGRA AP
- S1851501-02 ELT, INTEGRA AF
- S1852501-02 ELT, INTEGRA AF-H
- S1854501-02 ELT, INTEGRA AP-H
- 1202502 INTEGRA AF Pack
- 1202503 INTEGRA AF-H Pack
- 1000337 KANNAD INTEGRA Smart Pack (with GPS navigation interface)
- 1001180 INTEGRA EASY with Whip Antenna
- 1001179 INTEGRA EASY with Rod Antenna
- 1001627 Ameri-Fit Pack AF
- 1001628 Ameri-Fit Pack AF-H

The 10-year warranty extension applies to Integra ELTs purchased on or after April, 20th 2016. People who bought a Kannad Integra ELT between January 1, 2015 and April 19, 2016 can register to extend their warranty for 2 years that will come in addition to the traditional 2-year warranty provided when purchasing their ELT.

When Should I register ?

The application form to apply for the Integra ELT warranty extension program shall be filled in within 2 years from the ELT manufacturing date.

When does the warranty start ?

The 10-year warranty starts on the date of manufacture of your beacon. You can check this information on www.manageyourbeacon.com after having created your account.

Who is allowed to repair my Integra ELT ?

All repairs shall be done either by Orolia SAS PART / FAR 145 (Zone Industrielles des 5 chemins, 56520 Guidel, France) or through Orolia's authorized repair stations. A list of authorized repair stations is available at <https://www.orolia.com/support/kannad/locations>.

Repairs as well as battery replacements can only be carried out by certified PART 145 / FAR 145 avionic workshops (or equivalent agreement according to local regulations).

Warranty terms :

- There is no limit to the number of repairs to your ELT that can be approved during the warranty period.
- Testing of the various ELT elements is mandatory each time a battery is replaced.
- You must operate and install your ELT in line with the Kannad Integra operation and installation manuals which are available through the following link : <https://www.orolia.com/support/kannad#anchor-6628>.
- If Orolia cannot repair your Integra ELT, the company may replace it with a new Integra ELT. In such case, the same part number as the original one will be offered.

What the warranty does not cover :

- Shipping costs and installation charges.
- Failure of an Integra ELT caused by a third-party, which is not an authorized repair center.
- The failure of the Integra ELT to operate correctly, if the equipment has not been serviced according to Orolia's Maintenance Policy and CMM instructions. More information about the maintenance policy and CMM can be found on <https://www.orolia.com/sites/default/files/document-files/SL-S18XX50X-25-O2-Maintenance-Policy-for-KANNAD-ELTs.pdf>.
- The replacement of a battery after ELT activation.
- Damage or failure of the equipment due to a crash or impact during the flight.
- All expenses related to scheduled maintenance (periodic inspection, battery replacement, etc.)
- In case of battery replacement, the battery pack installed in the Integra ELT shall be the BAT 200 KIT, P/N S1840510-01. Orolia refuses all responsibility and will invalidate the warranty if another battery pack has been installed.
- Faults which have not been confirmed by Orolia. Orolia's customer service team may need to contact you or your service centre to get more details about the failure. In case of doubt, the Integra ELT may have to be checked directly by Orolia's customer service.

Orolia SAS

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