SPECTRACOM PRODUCT DISCONTINUANCE NOTICE

Product: NetClock 9300 Series

Effectivity Date: January 5, 2015

Replacement Product: SecureSync or NetClock 9400 Series

Spectracom’s time server / master clock, NetClock 9300 series is end-of-life. The discontinued models include:

- NetClock model 9383 NENA-compliant master clock
- NetClock model 9389 time server
- Model 9388 time server add-on for NetClock

These have been replaced by Spectracom’s SecureSync modular time and frequency reference system or the NetClock 9400 series.

Support for the Netclock 9300 expected to be available until December 2020. However, no updates to software or firmware versions will be made. Product support will include technical assistance for installation, documentation, and repair or replacement with functionally equivalent units.

More Information

Products reach end of life for a variety of reasons: unavailability of parts, lack of support by outside suppliers, as well as the obsolescence of the level of functionality offered by the product. As Spectracom is on the forefront of technology, this trend applies to Spectracom’s products too. We protect our customers’ investment in this rapidly changing market by timely notification of product obsolescence, sustaining support of legacy products, and ensuring our customers have a cost-effective upgrade path with a comprehensive product line so they can keep pace with technological advances.

The SecureSync has all the features of the Netclock 9300, plus various options like Multi-GNSS (GPS/GLONASS), SAASM available in GB-GRAM and MRU receivers, multiple, prioritized input references and wide variety of input/output signals all supported within a compact modular hardware design to bring you a powerful time & frequency reference system at the lowest cost of ownership.

Should you need any additional information about the Netclock, or about the Securesync please do not hesitate to contact me or your Spectracom partner.

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