



Date: September 3, 2020

To: Orolia customers & Partners

Subject: VelaSync discontinuance notice

VelaSync time server is nearing its end of life due to component obsolescence, which would prevent Orolia from manufacturing this product at the required quality level.

This information relates to the following part numbers: 1232-013, 1232-033, OPT-10G, as well as PRISMA Compliance packages PRISMA-CMPL-x. Part numbers 1225-013 and 1225-033 P/N became obsolete in 2018.

A Last Time Buy (LTB) opportunity is provided until October 15, 2020, with all deliveries of new orders being completed by December 23, 2020.

Orolia is committed to ensuring continuity and sustainability for our existing customers. In addition to the standard one-year product warranty, Orolia will provide two additional years of support (hardware repair on a paid basis, limited software support) until December 31, 2023.

In addition, current PSP support packages ending before December 31, 2020 may be renewed for one more year, limited to 1232-013 and 1232-033 units.

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